

# Game Day @ ABN AMRO CRM

19 - 19 Aug 2020

Poll results



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## Do you know what the consequences of climate change on ABN AMRO are? (multiple options)

0 1 2

(1/2)

C'mon, climate change does not exist.

0 %

Huh, I have not thought about this.

8 %

I think that climate change has no consequences for our organization.

0 %

No, I have little idea what the consequences are.

33 %

Yes, I have some ideas.

58 %



## Do you know what the consequences of climate change on ABN AMRO are? (multiple options)

0 1 2

(2/2)

Yes, I know exactly what the consequences are.

0 %



## Prior to today's activity, how engaged are you on the topic of climate action at ABN AMRO?

0 1 2

No, not really.



Yes, I am somewhat engaged.



Yes, I am very engaged.



## If you answered yes to the previous question, how have you been engaged with climate action at ABN AMRO?

0 1 2

- Participated in clean-up day, organised by AAB
- maybe separating the garbage is one thing
- Using non paper cups. Use my own reusable cup. Which will benefit in the long time.
- No
- Not engaged via ABN Amro
- No
- No
- No
- No
- No
- No
- No
- No



## What are your observations about climate change during the game?

0 1 1

(1/2)

- It gives a broader perspective on how it influences us directly
- Collaborative play between teams in positive way is not done much, that can be another aspect to inspect.
- Helping each other out
- The audio element is interesting
- The pressure of things building up is exciting but at the same time is stressful. The collaboration internally and externally is very nice
- We are in really bad shape. That's worrying
- Abn is doing good in sustainability
- That it's a fight against time and that improvements will deliver benefits but also will cost something
- It accurately represents a lot of the factors in real life that impact the world for a company and how the actions influence the world. Its very hard in the game to fight carbon emissions which makes you feel somewhat powerless. All in all realistic and good game
- People are very creative in

## What are your observations about climate change during the game?

0 1 1

(2/2)

- finding sustainable solutions around them.
- it was good game and it is showing how CC bad and causing a lot of issues in all life sides
- How clients can effect our strategy and daily actions. That the game and the topic are very complex.
- Good interaction How people react to new information Learned what we already do as ABN AMRO Tutorial was clear, nice different areas of climate change
- Collaboration is key.. important to start somewhere even it may seem that there is no direct impact (shields)
- Nice interaction between teams
- They came fast Every step resulted in a bad outcome for the environment.
- it is bad

## What are your ideas to reduce emission in our teams, at organization-level, or for external parties? (Begin response with team/org/ext)

0 1 1

(1/3)

- EXT: reduce onsite visit, work less days
- Ext | communicate with external parties virtually. Meaning we travel less which reduces emission.
- org work hours devoted for reducing emissions
- Organisation: subsidise staff's transportation to work if they use sustainable transportation
- See how we can use as little amount of vms as possible Remove
- data Have climate control not on in all building Reduce travel. No flying
- EXT: reduce the onsite visits (work from home) of external parties to decrease the use of transportation and hence decrease the carbon emissions
- org more energy desks ( bicycle desks)
- Org: Reducing working in the office will reduce the travel to office which will reduce the travel by car

## What are your ideas to reduce emission in our teams, at organization-level, or for external parties? (Begin response with team/org/ext)

0 1 1

(2/3)

- org enforce 8 hr workday
- Org: dedicated work from home days, so departments can share a floor. Less buildings necessary
- ORG- cup counting introduced at all coffee machines to spread awareness of usage
- Team - work from home always - use our bamboo cups for drinks to consume less paper cups - Ext - work from home - work with parties that support green initiatives -
- Org- charge laptop via sunpannels - make use of the recycle bins and dont throw everything in bins that is not meant for that use - stimulate carpooling when team members come by car
- TEAM- working from home frequently
- Org: no carton cups, only reusable cups. Or limit it per person
- Ext - help funding ext parties building windmills/solar panels

## What are your ideas to reduce emission in our teams, at organization-level, or for external parties? (Begin response with team/org/ext) (3/3)

0 1 1

- TEAM- organised Game day ;)
- Organisation: less buildings, work from home more
- Keep working from home. So no emissions during traveling
- Org more solar panels on all the buildings
- TEAM-Took trains for work related travel instead of flights



## What are your ideas that ABN AMRO can adapt to a hotter, dryer and wetter climate? (Begin response with team/org/ext) (1/2)

0 1 2

- Working from home
- Encourage customers, partners to use green energy, by offering more benefits to the corporate with parties that use green energy
- Team - conduct session to discuss and assure team members
- Ext - help clients/companies with the change to use more sustainable products
- Team- adapt to the changing climate by introducing rotation of working in the office
- Team: Have a work place in higher situated area in case of flooding Use more sun power and lightning energy
- Team - make sure airco works within department
- Org: shorts are allowed for men
- Ext- Only work with external parties that agree upon reducing their emission by X %. Should be measurable.
- Oef: fees for clients have to be higher
- Org work hours



## What are your ideas that ABN AMRO can adapt to a hotter, dryer and wetter climate? (Begin response with team/org/ext)

0 1 2

(2/2)

- maintenance, less service for customers so that data centers can be turned down or off at odd hours
- Org - woman versus man office, we can work in swimming outfit to cope better with warmth -
- Org: airco
- Interest free loans for customers that buy solar panels or windmills
- Airco
- org work at home where the floor/ building has to be off
- org using top cooling
- instead of climate control
- Org Work at different hours to not work during the hottest hours of the day
- org free public transportation for all employees
- Org vegetarian food in the cafeteria



## What is your message to Robert Swaak in terms of climate action at ABN AMRO?

0 1 2

(1/3)

- In the end we are a commercial company listed at a stock exchange so we need to make profit. If we do everything sustainable and we make profit everything is fine but if we don't make profit we do not have a right to exist.
- It is key that all employees working for ABN AMRO and all our external partners are involved and engaged with our strategy concerning sustainability.
- Cooperate more with other banks, governments etc.. Sustainability has to be mandatory, for example to get any loan.
- Everyone knows it starts with ourselves. At least I think. How can we make the message stronger that we are in trouble and visualise how small initiatives already make a difference and you have to set the example
- Take it serious. Let's be a bank that takes lead in this matter, and attract new clients by having climate change on the top of our priority list.



## What is your message to Robert Swaak in terms of climate action at ABN AMRO?

0 1 2

(2/3)

- As a bank, to go ahead and start to execute the plans to face climate change within the bank.
- As a bank such as ours we play a pivotal role in influencing the climate action. We can stay low, take small steps and miss the train OR we can take the driving seat and be the leaders in taking this to the next level. We have the resources, we have the power and the influence. It's time to put that to go use.
- We can do a lot but we can't do it all. The focus should be more on collaborations and less on individual achievements.
- Can there be more time spent and effort for employees to help nurture synergistic partnerships in society to benefit the climate? More targets and KPIs focused on providing partnerships that help the environment?
- Keep inspiring others and make sustainability our most important pillar
- Stimulate awareness within the whole

## What is your message to Robert Swaak in terms of climate action at ABN AMRO?

0 1 2

(3/3)

- bank Change starts with yourself
- Robert, please use the people's ideas on sustainability/imate change to help the bank to "Bank better for generations to come"



# After today's activity, are you more likely to take more climate action? (multiple options)

0 1 1

No, not me.



Yes, as an individual



Yes, as part of team



Yes, as part of organization

